

To Whom It May Concern,

After reading the legal notice regarding the Eastern Rockcastle Water Association in the newspaper, I was shocked as a consumer. I ask that these changes do not take place. It seems like many times our water is not working correctly in the first place, and we already pay the minimum rates for no water at times. Now that they want to increase the rates again we will likely see no changes, because we didn't see any in the first rate increase they imposed on us a few years back. The idea of increasing the meter read fee by 700% is ridiculous and unfair. Especially considering there are only a couple of accounts that need to be continuously read. It is unfair that because a couple of the consumers have been negligent the increase in rates has been imposed on all of the consumers. Please take all consumers into consideration. I have been a customer since the beginning and I am grateful when I have water and even more grateful when it is safe to drink the water without boiling it. This is the second letter I have mailed to you and I really hope you consider that some of us can barely afford the prices already. I can just barely pay the bill as it is, and I have eco-friendly appliances that do reduce water usage. I greatly appreciate your time and would appreciate your consideration of my opinion.

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COMMISSION

Thank you,

-- Michael and Mary Mason

(606) 453 9024  
5364 Sand Hill Rd.  
Livingston, KY 40445